

NOMADTANZANIA

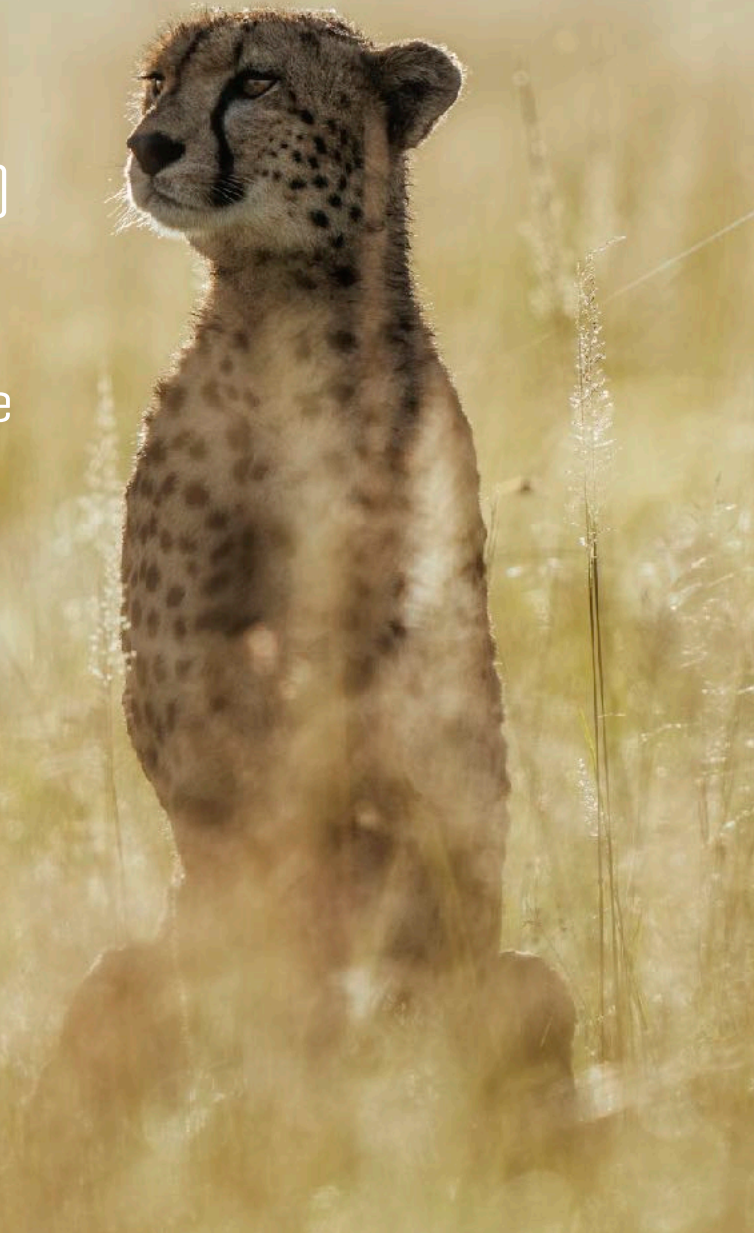
SAFE SAFARIS IN THE TIME OF COVID-19



The safety of our guests and staff is, and always has been,
our utmost priority.

This document outlines the procedures we have in place
across our camps in response to the current, and
potentially future, environment that coronavirus [Covid-19]
has created across the globe. We are continuing to review
and maintain an exceptionally high standard in our
approach towards health and cleanliness throughout all the
services we provide, always keeping an eye on, and
reassessing official health guidance to ensure we are
working to the most relevant and high standard practices.

We are also in conversations with our safari partners in
Tanzania to ensure we are satisfied with the level of
controls provided by other third-party camps and
providers, alongside our own services.





BEFORE ARRIVAL

We encourage all guests to apply and process their visas online before travel. You can read more about the online visa application process [HERE](#).

This will limit contact on arrival at the airport. All arrivals into Tanzania will be subjected pre-arrival checks and to temperature readings at airports by immigration officials.

ON ARRIVAL

Our staff have all received detailed training on social distancing measures and safe interaction with our guests. We will be welcoming you with open hearts, but there will be no handshakes, social distancing guidelines will be adhered to, and strict luggage handling procedures are in place which our team will explain on arrival.

On arrival in camp every guest will have their temperature taken by our camp managers, using a digital handheld temperature scanner.

Once guest rooms have been cleaned and disinfected, the rooms will be closed, and the guests will be the first people to enter their rooms.





IN CAMP

Camp crews will be operating in teams who will arrive in camp in two-week isolation rotations. While in isolation each team will have no access to other teams, front of house, or guests until they have completed their two-week isolation and have passed daily temperature checks.

Once they have completed their two week isolation and are working in camp, all staff will continue to have their temperatures checked daily. Our staff have received thorough training on our new procedures, so that we are best able to look after our guests and our crew as safely as possible.

COMMUNAL AREAS

All communal areas, camp wide, will be cleaned and sanitised daily and will have hand washing and cleaning stations located throughout for use by both staff and guests.

Each area of camp will have a dedicated front of house, housekeeping and cleaning team, allowing our crews to concentrate on certain areas of camp and not move between communal areas.

This also ensures that our guests will have interactions with only a small select crew of staff who will look after them during their stay.





THE ROOMS

All rooms will be cleaned, sanitised and disinfected between guests. New guests will be the first people into the room after cleaning.

Room 'Cleaning Hot Spots,' which are areas requiring additional cleaning, have been identified and will sit alongside individual check lists held and checked by our managers.

Camp staff will be equipped with special PPE to keep them safe when cleaning and handling guest items such as laundry, baggage and emptying dustbins from rooms.

DINING

Our safari kitchens have always worked to the strictest international health and hygiene standards and will continue to do so with additional sanitisation practices and checks in place across all camps.

All meals in camp will be served privately to each group with tables in the eating areas safely distanced from neighbouring tables.

Meals will all be plated or brought to tables in individual serving dishes, and no buffets will be served.





POOLS AND SHOPS

Our camp swimming pools, and plunge pools, will remain open and will be cleaned and disinfected on a regular basis.

Entrance to the pool is at the guest's discretion, and we ask that only one group of guests traveling together enter the pool at any one time.

Our camp shops will also remain open under strict cleaning processes, and like the pools, entrance to our shops is at the guest's discretion and we ask that only one group of guests who are traveling together enter the shop at any one time, working with our staff to respect social distancing.

GAME DRIVES

All safari vehicles will be cleaned and sanitised before each activity and kitted out with disinfectants and hand sanitisers.

Our camp game drive cars will be allocated on a private basis where possible.

Private game drives can only be guaranteed if a private guide and vehicle has been pre-booked and paid for. Shared game drives will only be done on the basis that standard social distancing can apply and shared game drives will be limited to a maximum of four guests per vehicle.





ON SAFARI

Activities while on safari with us, such as sundowners, walking safaris and bush meals will be set up privately per vehicle.

If guests are in a shared vehicle, they will be in a group of maximum four guests, and these activities will be shared. Our teams will ensure that everything is set up and can be enjoyed along standard social distancing guidelines.

OUR PROMISE TO YOU...

Despite the changes our world faces, our guests will still experience wildly exceptional safaris. You'll be met by our family of Nomad folk hell bent on going the extra mile, committed to keeping you and themselves safe.

This pandemic has changed all of us, and everything. But there is still a wilderness waiting to be explored and we genuinely can't wait to share it with you.

We also promise that we will continue to make sure that your safaris work hard to give back and protect our wilderness, and the people who live alongside it. Please find out more about how we do this on our website.

If you need any more detail on specific procedures within our camps or operations please don't hesitate to reach out, we have operations documents detailing every minute detail of a stay with us and how that will be managed.

Remember, we're always here to help.

We can't wait to see you in pursuit of wilderness with us, soon.

www.nomad-tanzania.com

**LIFE, LOVE AND
THE PURSUIT
OF WILDERNESS**